

Quality decisions belong **where the work happens.**

Deviations, complaints, CAPA, change control, risk, tasks and samples, run on the same orders, batches and suppliers they affect, standalone or connected to your systems. Every workflow is configured to your product categories and transaction types, with electronic records and signatures where your regulations require them. **Not every quality problem needs AI.**

The problems we solve, **and how you can check each one**

Every proof comes from your own data

1	Quality events live apart from the work	With Zeak: Raised on the order, batch, lot or supplier they affect, with the context captured when it happens.	Proof you can check: Events linked to their batch or supplier
2	Investigations cross too many teams	With Zeak: Owned tasks, due dates and escalations; every team on the same record.	Proof you can check: Deviation and CAPA cycle time
3	The same problem keeps coming back	With Zeak: CAPA linked to the cause, governed change control, effectiveness checks.	Proof you can check: Repeat deviations after a CAPA
4	One workflow does not fit every product	With Zeak: Every workflow configured by product category, transaction type, site and severity.	Proof you can check: Workflows changed without a release
5	Proving compliance takes days	With Zeak: Electronic records and signatures, an append-only trail, evidence exported on demand.	Proof you can check: Hours to evidence for an audit sample

What it is **worth**

One site, 1,500 quality records a year

Seven connected processes, **configured your way**

\$1.44M a year

what the manual process costs: record admin, held batches, repeat failures, unclaimed cost, audits

\$486K avoided

the ERP quality build you don't fund, plus \$100K a year of upkeep and re-validation

Weeks

to payback against your own baseline, at illustrative first-year costs

Illustrative worked example from the Customer Overview, every assumption shown; your case uses your measured baseline, signed by Finance before the pilot.

Deviation and Complaints management: on the transaction they affect ✓

CAPA management: linked to the cause, with effectiveness checks ✓

Change control: with impact assessment and implementation tasks ✓

Risk, Task and Sample management: risk kept current by every module; tasks across teams; samples on receipts and production ✓

Configured by: product category, transaction type, site and severity: forms, routing, signatures, due dates ✓

No need to customize your ERP or fund a costly custom build. IQM follows your procedures, standalone or connected to Dynamics 365, SAP S/4HANA, Oracle, NetSuite, Infor, Epicor, MES, LIMS, document management, data warehouses and custom systems.

Built to support **the standards you're held to**

Start with **a pilot**

- FDA 21 CFR Part 11
- EU GMP Annex 11
- ALCOA+
- ISO 9001
- ISO 13485 / QMSR
- ICH Q9 and Q10
- ISO 14971
- IATF 16949
- AS9100
- FSMA
- ISO 22716
- SOX and J-SOX
- SOC 2 controls

Supported through configuration; applicability depends on your industry and markets. Not a claim of certification: compliance is your organization's obligation, and Zeak produces the evidence.

Observe Advise Assist Act

Read-only first; nothing written to your ERP until you say so

- ✓ **Rapid ROI: payback measured in weeks, on your own data.** One process family at one site, one owner, a baseline Quality and Finance agree, run alongside your process in your test environment.
- ✓ **Selected opportunities can be co-invested with Zeak.** Stop at any step and keep everything you learned.
- ✓ **Stay in control.** Your systems stay the system of record; read-only until you say otherwise; your cloud, full export, every action audited.

Built for **every industry**

Configured to the way your industry works

Pharma and Biotech

Deviations and CAPA on the batch

Medical Devices

Complaints to CAPA, traceable

Chemicals and Process

Off-spec lots and claims

Food and Beverage

Allergen and hold control

Cosmetics and CPG

Adverse events to ingredients

Semiconductors

Excursions to lots and wafers

Aerospace and Defense

Nonconformance, counterfeit risk

Automotive and Discrete

8D and part approvals

Industrial and Electrical

Field returns to root cause

Distribution and E-commerce

Returns traced to suppliers

General Manufacturing

Scrap and rework made visible

Regulated or Not

Configured to the rules you follow

Bring us your **quality problem.**

The Zeak IQM Customer Overview has every feature, the value method and how a pilot works.

Bring us your quality problem →

zeak.io